

Social Responsibility in Gambling – Heart of Kent Hospice Promotions Ltd

Heart of Kent Hospice Promotions Ltd is the operating company of Heart of Kent Hospice Lottery. Our lottery exists for the sole purpose of raising funds to support our work, and all profits from the lottery are donated directly to Heart of Kent Hospice.

We are committed to ensuring that our lottery is operated in a secure, fair and socially responsible way and strive to promote responsible gambling amongst our members.

Who regulates Heart of Kent Hospice Lottery?

The Gambling Commission regulates all gambling in the public interest. This regulation is based on three licensing objectives which we abide by:

1. Preventing gambling from being a source of crime and disorder, being associated with crime and disorder, or being used to support crime
2. Ensuring that gambling is conducted in a fair and open way
3. Protecting children and other vulnerable persons from being harmed or exploited by gambling

How does Heart of Kent Hospice ensure that you are running your lottery responsibly?

In managing our lottery, we ensure that we are meeting Gambling Commission regulations and comply with their Licence Conditions and Codes of Practice. We also ensure that agencies who support us in running our lottery are also compliant. In practical terms this means that we:

- Ensure that all lottery players are over the age of 16. We ask for proof of age if we are not sure and will withhold prize money if necessary until proof of age is verified.
- Ensure that all players are resident in Great Britain.
- Retain the right to cancel a member if we suspect any criminal activity.
- Limit the maximum number of entries to the lottery to 20 per week.
- Advertise our lottery clearly including details of the prizes and draw dates.
- Publish winning ticket details on our website and in the local newspaper.
- Make it clear how to opt out of playing our lottery, or receive any further information about our lottery.

If you have any questions about our lottery, would like to make a compliment, adverse comment or complaint please contact Ann-Marie Kelly, Director of Income Generation on 01622 792200.

Many independent organisations exist to provide information and support on gambling and gambling related issues. You can find further information on the following website:

www.gamcare.org.uk
www.responsiblegamblingtrust.co.uk

Further information on hospice lotteries is available at:

www.gamblingcommission.gov.uk
www.hospicelotteries.org.uk

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